Users Group 2023

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Welcome to 2023 Users Group

Thank you for joining us!

- About Valsoft
- PCR Updates
- Agenda & Goals





About Valsoft



- Established in 2015 and based in Montreal, Canada, Valsoft's focus is to acquire and grow vertical software businesses that provide mission-critical solutions in their respective niche or market.
- By taking advantage of its simple corporate setup and its unique operating platform, Valsoft continues to grow its acquisitions towards sustainable success while making customer success a top priority.
- Because of its decentralized strategy and indefinite hold period, Valsoft can look at companies in different lifecycles.

🖉 VALSOFT

RANKS

ON ENTERPRISE FAST 15 LIST FOR 2021 WITH A GROWTH OF 757%



Technology Fast 50 2021 CANADA ENTERPRISE FAST 15 WINNER Deloitte.



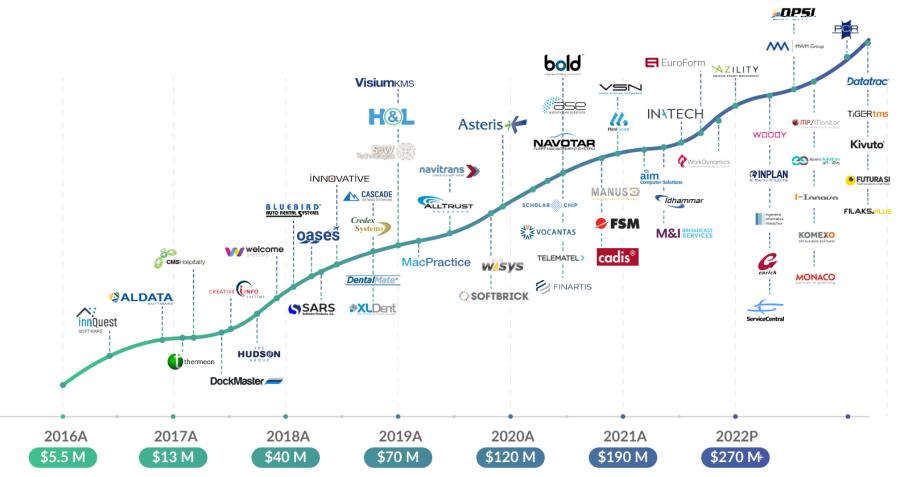


About Valsoft Valsoft Overview It all started in 2015... 3,700+ Employees 25,000+ 10+ 35+ 85+ Countries **Global Offices Acquired Companies** Customers

4

PCR•360,

History & Key Milestones





Notes: All figures in US dollars unless otherwise noted.

Acquired revenues in 000s On Total Revenues



Valsoft Overview



Who we are

- Our strategy is to **buy-and-hold**, and we build on the legacy of the companies we acquire
- We are **entrepreneurs** and business builders
- We are self-funded
- We build large, world-class, successful software companies
- We focus on the **big picture**, and **we do not micromanage**
- We like to work with passionate people we invest and dedicate time in training the future leaders of our company



- We are **not** a private equity or venture capital firm with short-term investment horizons
- We **do not** sell the businesses we acquire





PCR Updates

2023: A great year for PCR that has included

- Integration into Valsoft family
- Record expansion of PCR partners Welcome to the group!
 - Iowa State University
 - State of Kansas
 - Cornell University
 - State of Mississippi
 - Texas State University
- Next-Gen infrastructure initiative
- New product strategy to ship product enhancements faster





Agenda & Goals

- Helpdesk Review
- Recent & Planned Changes
- New Feature Customer Central Approvals (Phase 2)
- New Feature Contacts Bulk Update
- Tips, Tricks, and FAQs
- PCR-360 Roadmap
- Barcode (Again?)
- Q&A

My Goal: Strengthen our Partnership

- Keep our partners updated
- Share ideas and inform PCR's direction based on your input





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