New Feature Demos

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Contacts Bulk Update

- Logged in Bulk Update Log
- Requires Record Number confirmation

Department Bulk Update

- Basic Bulk Update
- Logged in Bulk Update Log
- Requires Record Number confirmation

Import/Export Import Formats

- Copy Import Format from TEST to PROD
- Does not Import Remarks or Attachments

Permissions on Admin Default Grids

- Each Grid Identifier can have only one Admin Default without Roles.

- Each Grid Identifier can have only one Admin Default with a specific Role, i.e. the same role cannot be on multiple perspectives for that grid.

- A Priority can be set to determine what perspectives should be shown when multiple roles are matched. The higher the value the more priority it has.

Service Request to Service Order SDCs

- Allows selection for each/multiple Actions
- Allowed SDCs must match the Action criteria